

Limited Product Warranties

All complete computer systems are sold with a one-year full parts warranty. All individual parts and upgrades are sold with one-year full parts warranty. In addition, all products are sold with the full manufacturer's limited warranty. Special order items are sold only with the manufacturer's limited warranty. Refurbished, Off-Lease Computers and recertified hardware has a limited 90-day warranty, unless otherwise specified.

The warranties contained herein do not cover any damage due to accident, misuse, abuse, negligence, or acts of God. Consulting Labor & Software is not covered under any warranty.

LG Computers & Consulting Services is not responsible or liable for any data loss. The customer will indemnify and hold harmless LG Computers & Consulting Services. The customer is solely responsible for data backup prior to any service performed. Please consult with LG Computers & Consulting Services if assistance is needed. LG Computers & Consulting Services offers complete backup solutions.

Terms of Payment

All invoices are pre-paid or due upon receipt. A finance charge of 2.5% per month for any past due accounts will be indebted, with a minimum fee of \$10.00 (ten dollars). LG Computers & Consulting Services accepts personal and company checks, money orders, C.O.D. orders, Visa, MasterCard, Discover, and American Express via PayPal. If a check is returned due to insufficient funds, or for any other reason, drawer will be charged \$50.00 (fifty dollars) to cover bank charges and administration fees. In the event legal or collection efforts are required to secure payment on an invoice, then purchaser shall pay all costs of collection and or legal fees. Purchaser agrees to pay all taxes, however designated, levied or based, on the sales price or payable by LG Computers & Consulting Services in retrospect thereto.

Return Policy

Please keep all packing material and documentation in the event that your equipment has to be serviced or returned. All defective products will be accepted directly by LG Computers & Consulting Services for exchange for the same item or repair. All non-defective returns for credit or exchange are subject to a 20% restocking fee plus shipping & handling charges, and must be completed within 7 days of the date of invoice. All products to be returned must be returned within 7 days from the invoice date, 100% complete, in resaleable condition, and must include original packing material, manuals, blank warranty cards and other accessories provided by the manufacturer. Consulting Services and Labor fees are non-refundable.

Effective August 2023

**Standard Professional Computer Consulting Services / Labor Per Hour Fee is \$130.00
1 Hour Minimum Onsite Professional Services, Remote Support Billed in ½ Hour Increments.**

Terms & Conditions are subject to change without notice.

LG Computers & Consulting Services is an A+ Better Business Bureau Accredited Company

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